



# NEW RESOURCES CONSULTING

Improvement **through** Technology

Our **VISION** is to become the **trusted partner** of every  
client we serve.

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# Core Values

An organization is only as strong as its beliefs. They guide our business strategies, influence our corporate actions, and impact our relationships with our customers, our business partners, and each other. Adhering to these beliefs allows us to focus on activities that will enable us to achieve our mission: to provide continuous improvement through technology.



## **ACCOUNTABLE**

I take responsibility for my actions and my decisions.



## **PASSIONATE**

I am driven to deliver successful outcomes.



## **RESPECTFUL**

I treat others in the way that I want to be treated.



## **INNOVATIVE**

I strive to find solutions to complex challenges.



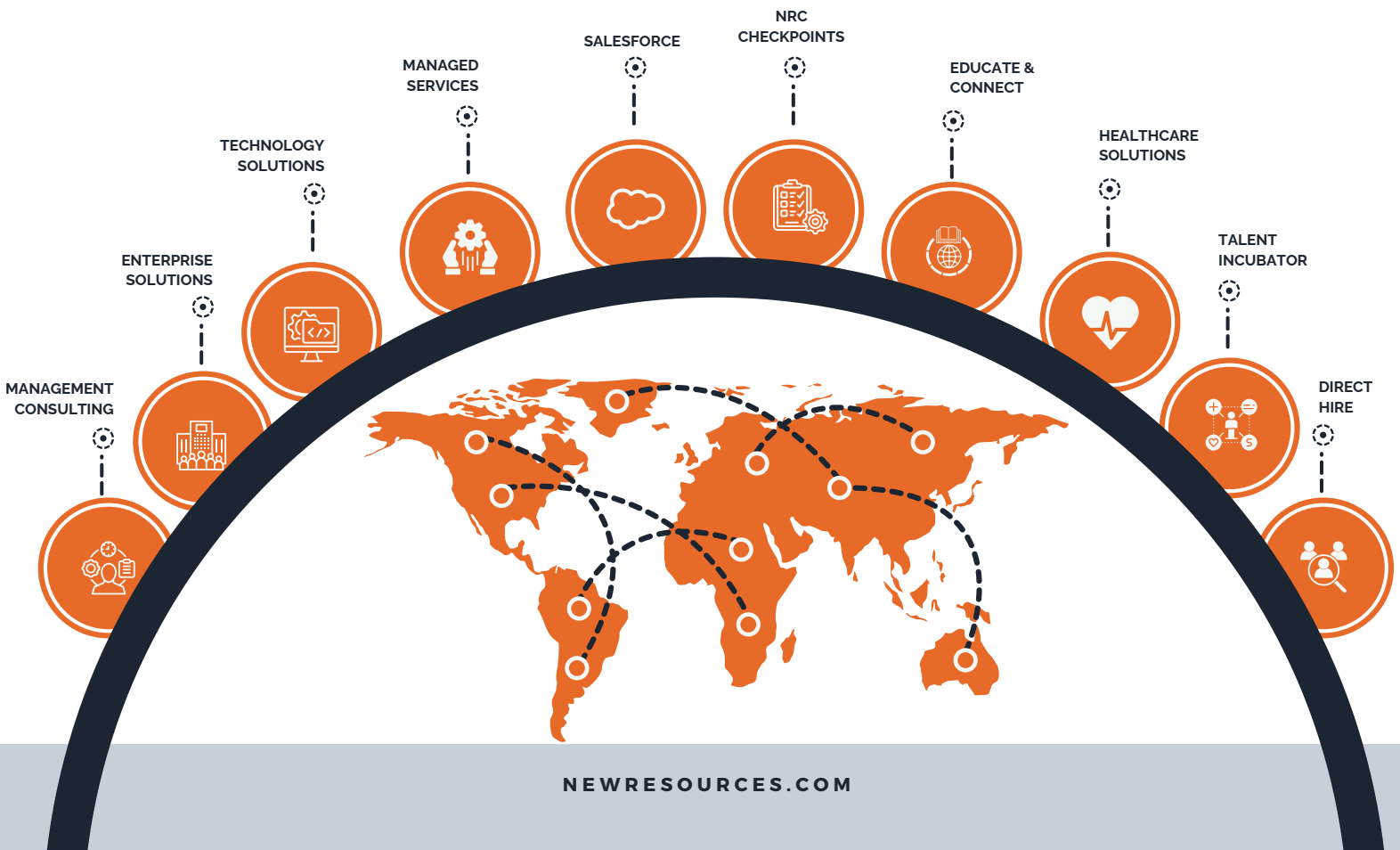
## **COLLABORATIVE**

I leverage the strengths and capabilities of others to achieve a shared goal.



# Our Solutions

Since 1987, New Resources Consulting has offered superlative management and information technology consulting. Our philosophy of "improvement through technology" continues to inform our mission as a company dedicated to technological solutions and client betterment. We constantly search out and supply our clients with the most current and effective tools, technologies, and tactics that inevitably improve business efficiency and grant our customers a competitive edge.



# How We Ensure Your Success

We follow a four-step process in guaranteeing your success: deliver personalized care, provide accurate estimates, produce consistent results and adhere to quality checkpoints.



## PERSONALIZED CARE

Our first priority is success for you and your project. Professionals from sales, recruiting, consulting and executive management focus on your project and organization's needs. We are dedicated to building relationships and partnerships with you to create an environment of mutual respect and trust.



## ACCURATE ESTIMATES

We know you need your project delivered on time and on budget. No excuses. Our team of experienced experts provides accurate estimates using experience and proven estimating tools to make sure timelines and budgets are achievable.



## CONSISTENT RESULTS

The Digital Connection allows teams to employ a toolkit that provides what you need to plan, execute, control and monitor, test and close your project. Using proven and globally accepted project standards, our experienced consultants deliver consistently on-target results, which means you can focus on other priorities.



## QUALITY ASSURANCE

We have developed tools and techniques to measure the quality of your project, project progress, and its outcomes. You'll receive meaningful and measurable status reports so you're fully informed along the way.

"One of our key initiatives was to centralize 16 payrolls into a shared service environment in a fairly aggressive timeline. Our project manager provided immediate value in the analysis, project planning, project tracking and issue resolution. Most impressive was he presented a positive 'can-do' attitude every day, with a deep commitment to our team. He also provided knowledge transfer through documentation and education which has been critical to our ongoing success."

- DORALYN R., MINISTRY HEALTH CARE

# Results On Time, On Budget

Our reputation rests on how efficiently and effectively we deliver what we promise. Based on our extensive experience, we rely on a time-proven process to get you from an idea to a measurable business improvement.

*Here's how we do it.*

## (1) Identification and Discovery

It starts with your overall business objective and identifying the people, processes and technology to get the job done.

To help you make the best choices, New Resources Consulting guides you as you identify your business objectives, weighting their importance to your business and your goals.

## (3) Execution and Go-Live

We'll coordinate the people and resources and roll out the project according to plan, seeking approvals if the project scope changes. We also test the solution, ensuring it meets business objectives, and develop and deploy system and user training. Go-live completes the roll-out.

## (2) Initiation and Planning

During the initiation phase, we create a project charter and preliminary project scope statement. Then we move into the planning phase and build the foundation and principles for a successful project.

With you, we finalize the project management plan, establish governance policies and procedures, and perform qualitative and quantitative risk analysis.

## (4) Closing

To ensure you are able to support and maintain the solution, we train your staff and other teams as necessary, and follow you with you after the close of the project.

In the name of continuing education, we conduct a lessons-learned exercise so everyone involved shares the knowledge gained through the experience.

## (5) Monitoring and Controlling

During all phases, we constantly measure and manage project performance. That way, we can identify any variance from the plan and proactively address issues, ensuring successful implementation. Our commitment to monitoring projects sets us apart and helps you deliver what's promised, on time and on budget.



# How's it going?

*We ask that a lot - at the very least between each phase, but probably much more often - to ensure you're satisfied and your expectations are being met.*



# We're Picky\*

really picky

## ABOUT OUR PEOPLE

We hire only those who are passionate about helping others achieve their goals. All of our consultants are experienced and possess strong leadership skills.



## ABOUT OUR REPUTATION

What you think of us matters more than anything. Our biggest compliment happens when you refer us to others. That means we made you happy, and that makes us happy.



## ABOUT OUR STANDARDS

We don't like excuses. We expect to live up to the high standards we set for ourselves, and the high standards you deserve.



## ABOUT YOUR SUCCESS

We succeed when you succeed. We're in this business for the long haul, so your success is a direct reflection on us. We'll help you get where you want to go.

\*See for yourself. Call us at 414.289.7960 or email [info@newresources.com](mailto:info@newresources.com).



## Partnerships

New Resources has longstanding relationships with leading partners across multiple industries.

Wake Forest Baptist Health  
AO Smith  
Hospital Sisters Health Systems  
Berlin Packaging  
Veolia  
Beth Israel Deaconess Medical Center  
UW Health  
First Citizens Bank  
The Manitowoc Company  
Raymond James  
Delta Dental  
Manpower Group  
Baird  
Advocate Aurora Health  
NorthWinds Technology Solutions  
Milwaukee Tool

and more...

# NEW RESOURCES CONSULTING

### *"Improvement through Technology"*

It is the singular goal of NRC to improve industry standards and client satisfaction through the strategic implementation of technology. We get to know our clients' businesses, people, tools and needs to provide tailor-made technological solutions that encourage unlimited growth.



# NRC FOUNDATION

New Resources Consulting is proud to support and sponsor local charities through giving and matching our employees' contributions.



i.c.stars | \*

