

# New Resources Consulting BRIDGE TO THE CLOUD

*Improvement through Technology*

ORACLE | Partner

## WHAT TO EXPECT

Tailored Strategic  
Assessment



Expert-led Migration &  
Implementation



Dedicated Support  
Services



Customizes Roadmap  
Development



## Unlocking Potential with Expertise and Innovation

New Resources Consulting (NRC) has been at the forefront of technology and management consulting for over two decades, offering tailored solutions that seamlessly transition your business from on-premise systems to the Oracle Cloud. Our Enterprise Solutions Group (ESG) is renowned for its expertise in PeopleSoft implementations and upgrades across various industries nationwide.

Building on this success, ESG offers a robust suite of services, including:

- **Comprehensive Managed Services:** Round-the-clock functional and technical support to ensure your systems operate smoothly every day of the year.
- **PeopleSoft Optimization Roadmap:** Strategic analyses to maximize the value of your PeopleSoft installation through best practice utilization.
- **Oracle Cloud Application Services:** Customized design, configuration, and transition services to effectively move one or multiple applications to the Cloud.

## YOUR STRATEGIC PARTNER IN ORACLE CLOUD TRANSFORMATION.

Leverage the strategic insights of our Cloud Planning and PeopleSoft Optimization Roadmap process. Enterprise Solutions Group (ESG) offers comprehensive assessments, providing tailored short- and long-term recommendations to enhance your systems. Our deep understanding of Oracle's Cloud Applications, particularly in Enterprise Resource Planning and Human Capital Management, ensures a smooth and efficient migration. Furthermore, our Managed Support Team is always on hand, delivering expert maintenance and support for PeopleSoft product activities throughout your Oracle Cloud implementation journey.

Embark on your transformation with confidence. Contact us today to discover how our expertise can guide your successful transition to Oracle Cloud.

## CLIENT SUCCESS STORY



Atrium Health Wake Forest Baptist is a leading academic health system based in Winston-Salem, NC, and a part of Advocate Health. The system comprises an 885-bed tertiary-care hospital, additional community hospitals, over 300 care locations, and the Wake Forest School of Medicine.

It is recognized for its experiential medical education and innovative research through Wake Forest Innovations, which advances healthcare with new technologies and biomedical discoveries.



### Cloud Planning

ESG effectively guided Atrium Health Wake Forest Baptist in assessing the advantages and challenges of transitioning their PeopleSoft modules to Oracle Cloud. This collaboration helped prioritize key decision factors such as maximizing system value, resource allocation, and integrating best practices into their operations.



### Managed Services

ESG provided comprehensive 24/7 support for Atrium Health Wake Forest Baptist's PeopleSoft modules, covering Human Capital Management, Financial and Supply Chain Management, and Campus Solutions. The service extended to integrating PeopleSoft with specific third-party systems, encompassing application administration, routine support, and ongoing enhancements. Key responsibilities included applying patches, managing system security, handling report distribution and interfaces, updating business workflows, and supporting cyclical business events. This robust support was initiated in 2015 and continued seamlessly during the transition to Oracle Cloud, concluding in 2023.



### Oracle Cloud Implementation

The Oracle Consulting Services and ESG team collaboratively delivered Oracle ERP and HCM Cloud implementation services to Atrium Health Wake Forest Baptist, utilizing a structured approach that included Project Design, Configuration, Validation, Transition, and Realization. ESG, in addition to supplying the Project Manager, Functional Leads, Consultants, and Analysts, also oversaw all managed services activities.

