

Enterprise Solutions Group | **RAPID PATCH RESPONSE**

Vendor patch cycles are accelerating. Your response time should, too.

ORACLE PATCHES NOW SHIP MONTHLY. IS YOUR TEAM READY?

Oracle has moved its Critical Patch Update program from quarterly to monthly, and other vendors are following the same pattern with more out-of-band, critical-severity releases. Even as Oracle trims the routine PeopleSoft Update Image schedule for HCM and FSCM starting in 2027, the volume of urgent, out-of-cycle fixes across PeopleSoft, WebLogic, the Oracle database, and Linux keeps climbing. The gap between when the next scheduled update arrives and when you actually need to patch is only getting wider.

Rapid Patch Response is an ongoing Managed Services subscription built to close that gap. New Resources Consulting (NRC) takes on the full patch lifecycle — not just applying validated patches across PeopleSoft, WebLogic, Oracle, and Linux, but also coordinating the approvals and testing that go with it. Turnaround is tailored to you, with options as fast as same-day, capacity permitting.

If you're already behind, we don't force you straight into a subscription. A finite, focused remediation phase gets your environment current first—then we shift into ongoing coverage that keeps you there, permanently.

VALUE AT A GLANCE

- ✓ Managed Coverage Across PeopleSoft, WebLogic, Oracle & Linux
- ✓ Same-Day Turnaround Available (Capacity Permitting)
- ✓ Full Approval & Testing Coordination Included
- ✓ Optional Catch-Up Remediation Phase
- ✓ 15+ Years of ERP Administration Experience

WHY CHOOSE NRC?



Led by
Practitioners



Full-Stack
Patch Coverage



Flexible
Turnaround Tiers



End-to-End
Ownership



Built for the
New Cadence

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HOW THE ENGAGEMENT WORKS



ASSESS

- Evaluate current patch posture across PeopleSoft, WebLogic, Oracle & Linux
- Identify gaps against vendor release cadence
- Scope automation needed to sustain a faster cadence

Outcome:

A clear picture of what current means for your environment



REMEDiate

- Finite, focused sprint to bring the environment fully current
- Coordinate testing and approvals alongside the technical work
- Stand up automation foundation for ongoing speed

Outcome:

A fully current environment, ready for ongoing coverage



SUSTAIN

- Ongoing patch application on your chosen turnaround tier
- Continuous approval and testing coordination
- Proactive monitoring for new vendor releases

Outcome:

Sustained capacity that keeps pace with vendor cadence, permanently



THE RAPID PATCH RESPONSE ROADMAP

Assess



Remediate (if needed)



Sustain

RESULTS YOU CAN EXPECT

- Patch Time Cut From Days to Hours
- 25–50% Faster for Active Programs
- Up to 100% Faster for New Programs
- Consistent Cross-Platform Coverage



BUILT FOR ENTERPRISE TEAMS



Flexible SLA tiers, from same-day to weekly turnaround



Scales with your risk tolerance and patch cadence



Full lifecycle ownership: approvals & testing



Cross-platform expertise, ERP to infrastructure

DELIVERED BY NRC'S ENTERPRISE SOLUTIONS GROUP

Experienced practitioners keeping your ERP and infrastructure current, integrated with your approval process, your testing requirements, and your teams.